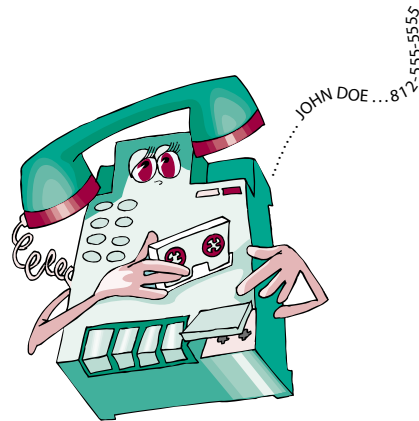


RTC Network News

New Telephone Books

If you haven't already received it, the new telephone books will be appearing in your mailbox soon. Many people have worked hard to ensure the accuracy of the listings, to include relevant and useful information, and to hopefully provide an overall nice looking book. Again, we would like to congratulate Lora Miller as the winner of the 2010 directory cover photo contest. If you see any discrepancies within the book or have any suggestions as to how it can be improved, please call our office and let one of the staff know of your suggestions.



New Customers

Trinity-Williams Exchange

Bradley Eid388-5643
Dennis Adcock388-6807

Montgomery Exchange

B & L Sales486-2490
Mark Eldon Wagler486-2578
Verlin Wagler486-2808
Leon Graber486-3442
Delbert L. Stoll486-3511

White Construction Inc486-3821
Robert Powers486-3886

Alfordville-Glendale Exchange

Mandy Meyer644-7899

Plainville Exchange

Jerry R. Cox687-7588
Jonathan Roark687-7612
Roman Stoll (fax)687-7827

▼ Back To School Special

▼ Construction Update

▼ Lawrence County Ag Day

▼ Skimmers and Fraud

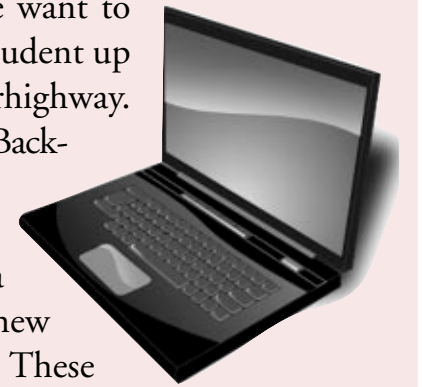
▼ New Phone Books

▼ New Customers

BACK TO SCHOOL SPECIAL

It's that time of year again. The kids will be back in school before we know it. Let RTC Communications help with getting at least one thing checked off your list of things you need to buy before school starts.

As we all know, high speed internet is a must for most students. To access the internet, you must have a computer. RTC wants you to have both, and we want to make it as easy as possible to get your student up and running on the information superhighway. That is why we are excited to offer a Back-To-School special for your budding scholar.



While supplies last, RTC is offering a 12 month easy payment plan for a new Dell laptop or netbook computer. These computers feature Bluetooth and wireless internet access capability. Also included in the package is a wireless router and setup. All you have to do is take it home, plug it in, and you are ready to start surfing. For as little as \$45 per month, plus one of our DSL plans, your student can be ready for the coming school year. Of course some restrictions apply (no more than 4 late notices in the last 12 months, no disconnections for nonpay, etc), so call us today at 486-3211 to make sure you qualify to take advantage of this program.

Back To School!!

RTC COMMUNICATIONS
244 N. Main Street
P.O. Box 9
Montgomery, IN 47558
Phone: 812-486-3211
or 1-800-272-2356

WWW.
rtccom.net



RTC COMMUNICATIONS

VISIT US

244 N. Main Street
Montgomery, IN 47558
8:00 a.m. – 5:00 p.m.
Monday – Friday

CONTACT US

Telephone 812-486-3211 or
1-800-272-2356

Internet

www.rtccom.net or
rtccom@rtccom.com

Internet Technical Support
812-486-2300

CALL BEFORE YOU DIG

Indiana Underground
1-800-382-5544

(At least two (2) working days
before you dig)

PAYMENT INFORMATION

- * Payments are due by the 17th of each month.
- * Accounts with a past due balance are subject to a late payment fee.
- * Please include your bill stub with your payment.
- * For your convenience, RTC offers Automatic Bank Deduct. Payments can be taken out of your checking or savings account.
- * There is a drop box located at the RTC business office.

Construction Update



As many of you know, RTC and its contractors have been busy installing fiber to the home. This summer's project will replace the current copper facilities with fiber to almost 140 homes. Fiber offers many advantages over copper, including almost unlimited bandwidth. This large capacity will allow for faster internet speeds and the ability to offer more and better quality television services. If we haven't already announced it by the time you read this, be on the lookout for some exciting news concerning internet speed increases. Fiber will be placed in and around the Sportsman Road, Oakview Heights, Gardenia and Hacienda Lanes, Terrace Court, and Indian Springs Subdivision areas. This represents an investment of almost 1 million dollars. There are various aerial cables throughout the service territories that are also being replaced.



The contracted crews will install the major portions of the new cables, and RTC plant employees will be doing the splicing and cutting over of our customers to the new facilities. As you can imagine, the early summer wet weather had been delaying progress and causing clean-up work to be more than a little challenging. We appreciate your patience as workers do their best to provide you quality service. The contractors should finish up by early fall. At that point RTC employees will be splicing the new cables and completing the installation of the new drops to individual customers. As always, if you have any questions, please call our office at 486-3211.

Lawrence County . . . Ag Day

At the end of last school year, the Lawrence County Extension office, headed by our board member Dave Redman, hosted 3rd graders from the various Lawrence County elementary schools for the annual Lawrence County Ag Day. RTC is proud to have played a part in sponsoring this event.

Over 550 students were able to experience first-hand the role agriculture plays in our everyday life. There were several stations

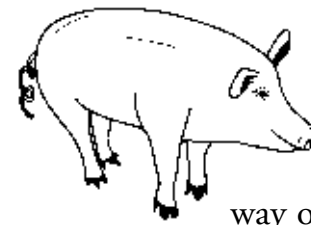


SUMMER

set up that helped the students gain knowledge as to how our food makes it from the farm to the table. Everything from milk cows to chickens to pigs were on display for the kids to experience. Also, representatives from the Department of Natural Resources were on hand to help explain the importance of protecting our woodlands and prairies and the function these diverse ecosystems have in sustaining us all.



As Dave noted, many of the youngsters have probably never seen farm animals other than to drive by them on the highway. It's activities like this that help our youth develop an understanding and appreciation for how important agriculture and our natural resources are to our way of life.



Skimmers & Fraud

There have been many reports in both the local and national news concerning the use of "skimmers" to collect credit and/or debit card information. Skimmers are devices attached to ATM machines and the devices you swipe your card at retailer's point of purchase (PoP) counters. This information is then sold to produce dummy credit/debit cards. With the information collected, including pin numbers, credit limits are maxed out, and bank accounts are often drained entirely.

Banks and credit unions urge you to be vigilant when using your bank cards. Look to make sure the ATM or PoP device does not appear to have been altered in any way. Check your bank or credit card statement as soon as you receive it for fraudulent or out of the ordinary activity. If you have on-line access, check your accounts regularly to make sure no unauthorized activity is occurring.

If you suspect your credit card or bank account has been compromised, call your financial institution immediately. While generally there are limits to the customer's liability, stopping fraud as soon as possible will save everyone involved a lot of headaches and valuable time.

